

At Holiday Park Resort, the safety and security of our residents, guests and staff is extremely important to us. In the event of an emergency, please follow procedures noted below. Please refer to current Rules and Regulations online (printed copies available at Front Office) and make note of emergency phone numbers, procedures and evacuation information.

SAFETY & EMERGENCY PROCEDURES

DAY TIME EMERGENCY:

CALL 911

Then Call: (250) 766-4255 - Press "0"

TELL RECEPTION:

- You have an emergency
- You require Security
- Provide your location

NIGHT TIME EMERGENCY:

CALL 911

Then Call: (250) 215-5239

TELL SECURITY:

- You have an emergency
- You require Security
- Provide your location

Daytime Calls: It is important to let Reception know your site/condo number so they can provide a guide to escort the ambulance to your location.