



HOLIDAY PARK RESORT

At Holiday Park Resort, the safety and security of our residents, guests and staff is extremely important to us. In the event of an emergency, please follow procedures noted below.

Please refer to [current Rules and Regulations](#) online (printed copies available at Front Office) and make note of emergency phone numbers, procedures and evacuation information (see pages 13 & 22 in 2025 Rules and Regulations). *Note: Page numbers may change in future versions of Rules and Regulations, issued annually.*

SAFETY & EMERGENCY PROCEDURES

1. Call 911 – it is best if you or if you are the person assisting calls 911. You will be able to answer questions that we cannot from reception. *It is important to remember Security are not EMT's they will assist as much as possible and direct ambulances to emergencies.*
2. Ask for Security, either call 250-215-5239 directly or call the office and ask for Security. If we are aware of an ambulance coming, we are better able to assist and direct them to your site.

IMPORTANT DETAILS TO REMEMBER

- **LOCATION:** Make sure you provide your site/condo number when calling for help for yourself or someone else. Our phones do not provide us with site #'s.
- **AED'S:** Know the locations of AED's – they are located at the Family outdoor pool laundry room, the Recreation Centre, Woodland's Adult Centre, the Golf Course (seasonal access) and Security carries one with them at all times.
- **FIRST AID KITS:** there are several 12 first aid kits in the Resort. They are located at all common area buildings, sewer plant, housekeeping and maintenance yard.
- **EYE WASH STATIONS:** there are several eye wash stations in the Resort. They are located at all common area buildings, sewer plant, housekeeping and maintenance yard.