



# HOLIDAY PARK

RESORT COMMUNITY



## We now accept E-Transfers!

We are pleased to announce that we can now accept payments via e-transfer! These are an optional, low-cost alternative to credit cards. Please ensure that you send any e-transfers to the correct email address and include the correct information.

### 1. **How to setup:**

Every bank is a little different. These are key details you'll need to set us up with your bank as an e-transfer recipient:

- Name: **Holiday Park Resort**
- Email: [etransfers@sweetlife.com](mailto:etransfers@sweetlife.com)
- Security Question: insert your account/customer number
- Security Answer: **sweetlife** (one word, all lowercase)

### 2. **What is your account number?** Please see next page for examples.

### 3. **How to send:**

After setup, select Holiday Park as your e-transfer recipient, then fill out the message field:

- The **message field** MUST be filled out every time and include your **account/customer number** (same as your security question) and a **name that appears on the account**.
- Including one or two words to describe what you're paying for is also helpful (for ex, "maintenance," "storage," etc).

### 4. **PLEASE NOTE:**

**You MUST include your account/customer number and name that appears on the account/invoice** along with your payment. If we don't know who the payment is from, we can't accept it!

**2.1 How do I find my account/customer number?**

Your account/customer number is on every statement and invoice we send you:

- **Leaseholders:** your account numbers start with 'S' for Sites, 'C' for Condos, or DV.
- **Vacation Leaseholders (Timeshare Members):** your account number is five numbers followed by a letter.
- **RV Members:** your account number starts with a single letter followed by three numbers.

**2.2 On a statement, your number can be found here:**



Customer Name  
1-415 Commonwealth Rd  
Kelowna BC

Statement	
Date	08/07/2024
Cust No.	<u>DV1412</u>
Page No:	1

Holiday Park Resort Ltd  
1-415 Commonwealth Rd

**2.3 On an invoice, your number can be found here:**



**B  
I  
L  
L  
T  
O**

Customer Name  
1-415 Commonwealth Rd  
Kelowna BC V4V 1P4

Customer No. **DV1412**

**INVOICE**

Invoice No.	Page
26056	1
Invoice Date	
February 08, 2024	

**HOLIDAY PARK RESORT LTD**  
1-415 Commonwealth Rd  
Kelowna, BC  
V4V 1P4

GST#: BN102380714RT  
Tel: (250) 766-4255  
Fax: (250) 766-5492  
www.sweetlife.com

Description	Price
-------------	-------

Thank you and enjoy the sweet life!